



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

# RISE BEFORE SCHOOL

## FREQUENTLY ASKED QUESTIONS

**How much does it cost & how do I register?** Parents are encouraged to register online at [YMCATriangle.org](http://YMCATriangle.org). If parents are having trouble feel free to contact our Customer Service team ([Customer.Service@YMCATriangle.org](mailto:Customer.Service@YMCATriangle.org) or 919-719-9989) or visit the SE Raleigh YMCA Welcome Center (1436 Rock Quarry Road). Payment is made through a bank draft, and the cost is **\$35.28/per 5-day week** (pricing is adjusted for YMCA members and/or fewer days needed). Applications for financial assistance are also available online. This price is only for students who attend RISE SE Raleigh Charter School.

**When does before school operate?** Monday - Friday, 7:00 - 8:30 (first bell is at 8:00)

**Where is before school located?** RISE Southeast Raleigh Charter School, 3420 Idlewood Village Drive

**How does drop-off work?** From 7:00—7:45 a.m., we run Rides In, a curb-side pickup for your convenience where we will receive your student from your car and escort them inside. Any students arriving after 7:45 am, will need to stay in their car and call our Before School Office Phone at (919) 208-1743, we will meet you outside to receive your student. Any students after 8:15 will need to be dropped off at RISE Charter.

**What will my child do on a typical day?** We offer a wide range of activities to engage our students from creative arts to indoor/outdoor games. You will receive a bi-weekly newsletter detailing all of the special events that are happening for the upcoming weeks.

**Do you provide breakfast?** We do not provide breakfast, but you are welcome to send your child with breakfast to eat once they arrive.

**How do you manage medications?** We are able to administer both daily and emergency medications. Please bring all medications in their original containers to us on the first day of school along with a medication form. Medication forms will be provided or can be found on our website.

**What happens when there is bad weather?** On days when snow is anticipated, the YMCA follows decisions made by WCPSS. If school is cancelled, our before school program will also be closed. On days where school is delayed, before school care's start time will be delayed the same increment of time. Please see our website for a more detailed Inclement Weather Policy.

### Contact Information:

Kristin Estes, Youth Director, [Kristin.Estes@YMCATriangle.org](mailto:Kristin.Estes@YMCATriangle.org) or (919) 838-7189  
Before School Office (919) 208-1743



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# RISE AFTER SCHOOL

## FREQUENTLY ASKED QUESTIONS

**How much does it cost & how do I register?** Parents are encouraged to register online at [YMCATriangle.org](http://YMCATriangle.org). If parents are having trouble feel free to contact our Customer Service team ([Customer.Service@YMCATriangle.org](mailto:Customer.Service@YMCATriangle.org) or 919-719-9989) or visit the SE Raleigh YMCA Welcome Center (1436 Rock Quarry Road). Payment is made through a bank draft, and the cost is **\$56.91 per 5-day week** (pricing is adjusted for YMCA members and/or fewer days needed). Applications for financial assistance are also available online. This price is only for students who attend RISE SE Raleigh Charter School.

**When does after school operate?** Monday - Friday, school dismissal to 6 p.m.

**Where is after school located?** RISE Southeast Raleigh Charter School, 3420 Idlewood Village Drive

**What happens if I'm late to pick up?** Parents arriving after 6:00 p.m. will be issued a late fee of \$5 for parents arriving prior to 6:10 p.m. and \$1 for every minute thereafter.

**How does pick-up work?** From 3:00 - 5:00 p.m., please stay in your car and call our After School Office Phone at 919-604-7517. We will meet you outside with your student. From 5:15 - 6 p.m. we run Rides Out, a curb-side pickup for your convenience where we will escort your child to your car. Rides Out is located in the carpool loop. Parents must present a pick-up card (provided at registration) or an ID as a safety precaution. At registration, you can also place additional friends on your approved pick-up list to help us ensure the safety of your child.

**How are children divided into groups?** We separate groups (that we call huddles) by grade level. Children will participate in age-appropriate activities with other students their age but may also be around students are older and/or younger. Each huddle is staffed at a 1:12 ratio to ensure student supervision and safety.

**What will my child do on a typical day?** We offer a wide range of activities to engage our students. Daily activities include assemblies, snack time, homework, and various activities. Each week, your child will have a chance to participate in skill building activities (such as clinics and sports leagues), group activities and more.

**Do you provide snack?** Unfortunately, we do not provide snack for our students.. We will have snack time in the beginning of our day, so be sure to pack a healthy snack for your child to eat during this time.

**How do you manage medications?** We are able to administer both daily and emergency medications. Please bring all medications in their original containers to us on the first day of school along with a medication form. Medication forms will be provided or can be found on our website.

**What happens when there is bad weather?** For the safety of our staff and children during thunderstorms, all participants will remain inside. We ask that when coming to pick your child up during these times, you walk inside to get them and safely escort them to your car. On days when snow is anticipated, the YMCA follows decisions made by WCPSS. If school is cancelled or dismissed early, our after school program will also be closed. Please see our website for a more detailed Inclement Weather Policy.

### Contact Information:

Kristin Estes, Youth Director, [Kristin.Estes@YMCATriangle.org](mailto:Kristin.Estes@YMCATriangle.org) or (919) 838-7189  
After School Office (919) 208-1743